

W-03511A-14-0304



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

2014 SEP 30 P 3:16

Investigator: Carmen Madrid

Phone:

Fax: (

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2014 - 119016

Date: 9/30/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ORIGINAL

Complaint By: First: James Last: Prudhomme

Account Name: James Prudhomme

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Show Low

CBR:

State: AZ Zip: 85901

is:

Utility Company: Navajo Water Co., Inc.

Division: Laguna Estates

Contact Name:

Contact Phone:

Nature of Complaint:

*****OPPOSED TO RATE INCREASE *****DOCKET NO. W-03511A-14-0304*****

Consumer received notification regarding the application filed by Navajo Water. He states that the company was sold recently and that the new owner is requesting a rate increase. He states that the meters are old and the company never had any problems with the meters in the past. He states that the reservoir is outdated. He feels that a 70% rate increase is unjustified. He can understand a 3% to 7% increase but not this 70%.

End of Complaint

Utilities' Response:

Arizona Corporation Commission
DOCKETED

SEP 30 2014

Investigator's Comments and Disposition:

9/30/14 Opinion noted and filed in Docket No. W-03511A-14-0304. closed

End of Comments

DOCKETED BY

Date Completed: 9/30/2014

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